

Public Works Charleston Quality Policy

OUR FOCUS

ENABLE WARFIGHTER READINESS

QUALITY

NEVER COMPROMISED

COMMITMENT

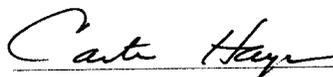
EFFECTIVE QUALITY MANAGEMENT

CONTINUOUS IMPROVEMENT

ESSENTIAL FOR OUR CUSTOMERS SUCCESS

- 1) **Our Focus** – Quality services for our customers to provide War Fighter Readiness is the focus of everything we do.
- 2) **Quality** – We must never compromise Quality. The means by which the PWC complies with standards, requirements, or documented procedures. It is our measure of satisfying our customers.
- 3) **Commitment** – Our management and employees are committed to an effective quality management system. We must deliver services to a schedule set forth in our PWS.
- 4) **Continuous Improvement** – Measurable Improvement is essential to the customer and our success.

Deputy Public Works Officer



Carter Hayes

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